

Oyama City COVID-19 Corona virus prevention measures (English)

April 20th 2020

Unfortunately, not all services in Oyama can receive and answer consultations in English. Therefore, anyone calling for a consultation, please be accompanied by a skilled Japanese speaker to help when calling!

3 As of April 6th, the state of emergency that was originally called for 7 prefectures, has expanded to all of Japan. Because of this situation, we will continue to announce information regarding the situation on オーラジ in several languages. More details at the end.

1 & 2 Throughout Japan, Coronavirus cases have surpassed 10,000 confirmed people. Within 9 days, coronavirus cases have more than doubled to reach this point. There are currently 44 known cases in Tochigi alone.

To help slow the spread of the virus, residents we ask that residents practice proper hygiene and social distancing thoroughly. This includes: minimizing interactions with others as much as possible, keeping 2 metres space between yourself and other people at all times as well as exercising outdoors rather than in a shared space.

Also to help foreigners in such a situation, Tochigi has started a phone hotline for foreign residents. This hotline is available to 18 different languages.

The number for this hotline is: 028-678-8282, one more time. The number for this hotline is 028-678-8282. Please call this hotline if you are worried about infection.

4 Regarding Tochigi's state of emergency.

Tochigi is implementing strategies to help combat coronavirus. This includes the closure of businesses during this period. Many businesses of social gatherings and amusement spaces will be asked to close down to reduce social interactions as much as possible.

As well as business closures, small to large events have been asked to delay as much as possible or cancel, especially within confined spaces.

Businesses that are required to close may receive reimbursement. For the period of April 21st, Tuesday to May 6th Wednesday, businesses are eligible to receive this grant. For more information please consult with the Corona Virus response headquarters

To help the situation further, individual residents are asked to leave their houses as little as possible. Leaving the house for work, to go buy food and drink, medical assistance and other necessary outings are ok. However, please refrain from leaving the house unnecessarily.

We appreciate your understanding and cooperation during such difficult times.

10 As a result of this national emergency, the Japanese government have promised to provide cash handouts to all citizens regardless of income levels. This cash handout comes as 100,000 Yen per person. Residents will receive a letter outlining information about his handout as well as how to apply online or by post.

For further information please call the call center regarding this handout at 03-5638-5855. Once again, the call center phone number is 03-5638-5855.

6 Information regarding Schools.

Schools in Oyama are to remain closed for an extended period. Schools in Oyama will remain closed until Wednesday May 6th and reopen on Thursday 7th of April. This is after the Golden Week national holiday. However, as the situation changes, the dates for schools to reopen may change.

We ask that families take precautions to prevent the spread of viruses. Information regarding this can be found on Oyama city's website.

Further details and updates may be announced on your schools website as well.

7 & 8 Regarding Nursery schools, kindergartens and other child care services.

Child care services have increased capacity in Oyama. However, for parents who have the ability to keep their children home and look after them, please do so. Child care services would like to decrease the number of kids attending to potentially slow down the spread of coronavirus.

Under these conditions, child care services are taking precautions seriously to keep children healthy and safe under their care.

12 Regarding Health Services for infants and mothers

Medical examinations for children aged 1 year and 6 months as well as 3 years old have been delayed until at least May the 8th.

Also medical examination consultations for kids aged 9 months as well as dental checkups for 2 year old children over the month of May have been cancelled.

We are sorry for these delays and cancellations. More information about health services for children will be updated regularly on the Oyama city's home page.

11 Extensions for water utility bills

Residents who are experiencing financial difficulties due to Covid-19 and cannot pay their water utility bills, may be eligible to extend their payment deadline. Please contact the Water and Sewerage General Affairs division for a consultation.

10 Extensions for city tax payment

Residents experiencing financial difficulties due to Covid-19 and cannot pay their city taxes, may be eligible to extend their payment deadline. Please contact the city tax division for a consultation.

14 Several areas at Oyama city office are changing their consultation window opening times. Oyama citizen's section will close on weekends and also will not be providing service after 5:15 pm on Tuesdays and Thursdays

Oyama Jonan Branch Office will close on weekends.

Tax section will close after 5:15pm from Monday to Thursday and will close Sundays as well.

Various services are now receiving applications online or by post are:

Moving out notification for people moving to another house.

Various certificates and licenses.

Medical expenses subsidy.

Child allowance electronic application.

Details on how to use these procedures will be updated on Oyama's home page.

13 For expectant mothers, masks are being distributed to help with your health and safety.

These masks were sent as of April 17th, 3 days ago and will arrive as soon as possible.

Each individual will receive up to 5 face masks.

To help spread information and awareness of the Covid-19 situation in Oyama, Community FM, オーラジ is including announcements from several languages from Monday to Thursday at 12 midday and 5:30 pm.

English is on Mondays, Chinese on Tuesdays, Portuguese on Wednesdays and Spanish on Thursdays.

Unfortunately, not all services in Oyama can conduct consultations or answer questions in English. So, for anyone calling for a consultation, please be accompanied by a skilled Japanese speaker to help when calling!

For more information about the Covid-19 situation, prevention measures and any further updates, please refer to the Oyama city's website. Thank you!